



# Return Merchandise Authorization (RMA) Form

## JR VISION GROUP, INC.

12038 Rivera Road  
Santa Fe Springs, CA 90670

Company Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

RMA #: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Tel: \_\_\_\_\_

Fax: \_\_\_\_\_

Item #	Date of Purchase	Invoice #	Problem Description	Qty
<b>Total:</b>				

### RMA Procedures:

1. Complete the Return Merchandise Authorization (RMA) Form and fax to (562) 945-9169 to obtain a RMA number.
2. Returned items must be received within 10 days of a RMA number being originally issued.
3. Notification of a RMA number will be faxed back to you.
4. A copy of the original invoice must be included with the returned package.
5. The RMA number must be clearly marked on the outside of the package.
6. Ship package to: JR Vision Group - Returns Dept.  
12038 Rivera Road  
Santa Fe Springs, CA 90670

JR Vision Group suggests customers to use an insured shipping method that can be tracked. We are not responsible for package lost in the mail.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Tel: 562.945.2569 Toll Free: 888.822.7717 Fax: 562.945.9169  
E-mail: sales@jrvisioninc.com www.jrvisioninc.com